

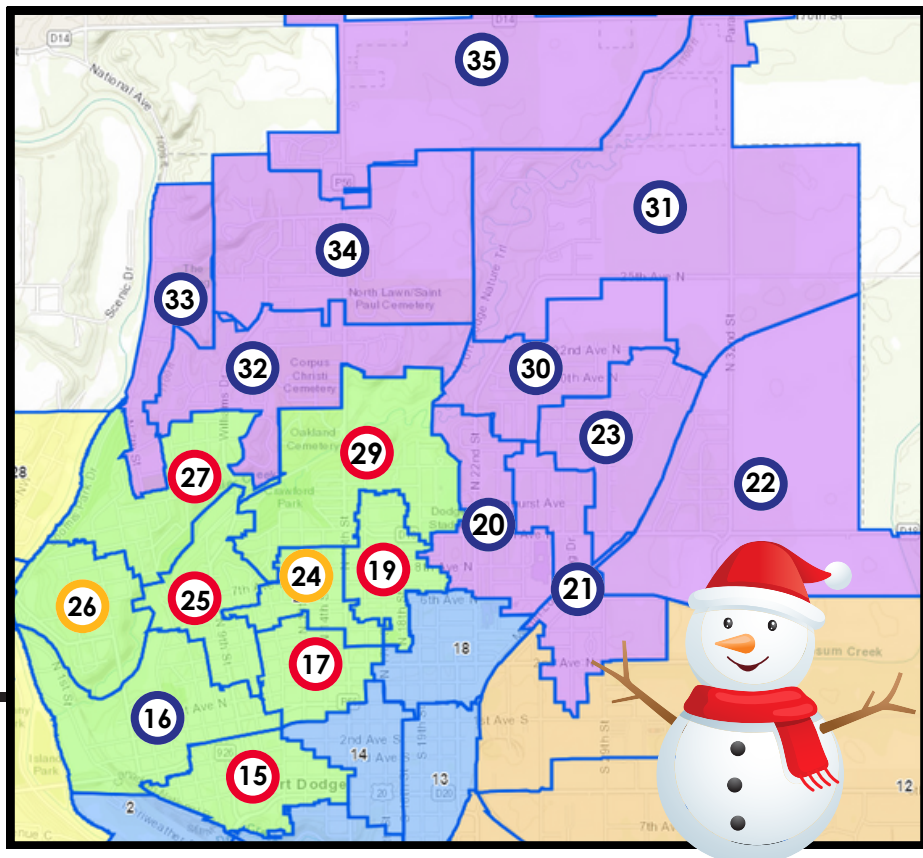


## DECEMBER 2023 NEWSLETTER

### Construction Update

Fort Dodge Fiber crews are working hard this year to get the infrastructure to as many homes as possible in the first and second zones of service. With winter approaching, our crews will continue to do as much as possible until they simply can't anymore. Certain cabinets will have conduit only drops so that we can still push that fiber through the conduit and connect to your home, even when the ground is frozen. The blue circles on the map below will not get service until Spring/Summer of 2024 due to pace of construction, available crews, and getting equipment shipped to us. Fort Dodge Fiber will continue to schedule installations and perform site surveys through the winter season and Cabinet 15 will get fiber drops by end of December.

- Construction continues through winter until ground freezes
- We are placing conduit only drops so we can still pull the fiber through in the winter months to prepare for more installs
- Fiber drops have been placed if your site survey is completed. Call us to schedule your installation!



Not sure of what zone or cabinet you are in? Scan the QR code to see our zone maps.

*Do you have service and need to change your plan for the upcoming holiday?*

Upgrade your plan at anytime using your customer portal on our website!

## How?

- Log into your portal from our website.
- Click “manage” on the middle right side of page.
- Click the new plan you are wanting to switch to.
- Click “Apply Changes”.

100 Mbps- 500Mbps



1 Gig- 5 Gig



If you are going from one modem to the next, please call Fort Dodge Fiber to switch your plan.

Thank you to our Teklink team who are continuing to perform the fiber drops! We appreciate your hard work and dedication!

thank you

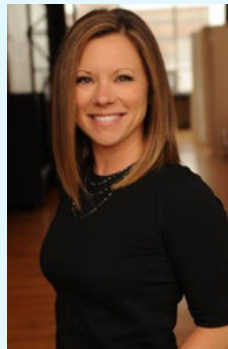


TEKLINK  
Communications

Patriot Communications will be performing site surveys throughout the winter months. The site surveys are needed to receive the FREE fiber drop, even if you choose not to make the switch right away. This step is no cost or obligation to take Fort Dodge Fiber services.



PATRIOT  
COMMUNICATIONS



Meet Christina! Christina is the scheduler for Patriot Communications and reaches out to those still needing to complete their site survey for Fort Dodge Fiber. She calls from a Cedar Rapids phone number. In the event that she is not able to connect with you, she will leave a voicemail or text! You can also schedule with a staff member of Fort Dodge Fiber directly.

## Holiday hours:

December 7th: 1pm-5pm

December 22nd: 8am-12pm

December 25th: Closed

January 1st: Closed

